



Health Services Case Management

2130 Stout St

Denver, CO 80205

While this program is not able to offer immediate housing, rental arrears assistance, or motel vouchers, our case management team is here to help you explore emergency shelter and transitional housing options.

The Health Services Case Management program works in collaboration with internal clinical teams across all CCH Health Center locations. If you are seeking case management support, you can request this during any visits with your clinical Provider. This includes the Eye Clinic, Dental Clinic, Primary Care, Psychiatry, Behavioral Health, Street Med, Health Outreach Program (HOP) and Medication Assisted Treatment.

Health Services Case Management aims to address the housing, financial, and basic needs of people with complex medical and behavioral health issues by working in collaboration with clinical teams to provide integrated care all in one facility. The specific services provided by this program include, but are not limited to the following:

- Assistance with identifying and applying for housing waitlists specific to an individual's budget, accessibility needs, location preferences, and eligibility parameters
- OneHome Coordinated Entry Assessments
- Long-term case management
- Referrals to other agencies and programs
- Assistance with applying for Long Term Care needs including Assisted Living, Skilled Nursing Facilities, In Home Support, and Group Homes
- Vital document replacement assistance, ID/Birth Certificate vouchers, and phone replacements (as available)
- Assistance with applying for public benefits and disability benefits
- Person-centered case planning provided using a Harm Reduction and Housing First model
- Referrals to treatment programs and sober living options
- Assistance in completing benefit applications
- Basic hygiene products, snacks, and clothing (as available)
- Information on and referrals to external agencies for immigration support and legal services
- Client advocacy and housing mediation support
- First month's rent and/or deposit assistance up to \$500 (as available) and family reunification options
- An inclusive, accessible, and judgement free way to access support with achieving your goals

Health Services Case Management provides same-day consults on:

Monday, Tuesday, Thursday, and Friday from 8:00am – 11:30am

If you are not sure if you are eligible for a case management referral, please check with the front desk. If you're unable to establish services during consult hours but can be contacted via phone or email, inform the front desk and a Case Manager will contact you directly to schedule an appointment.